

# GENERAL INFORMATION & CUSTOMIZATION INFORMATION

## CLOCKS, ACCESSORIES, PLAQUES & CABINETS

### GENERAL INFORMATION:

#### TRADEMARK NOTICE

Howard Miller assumes that clients are authorized to use trademarks submitted for reproduction. Howard Miller assumes no liability in trademark or copyright disputes. The logos, designs, and trademarks imprinted on items throughout this catalog have been reproduced as examples of the types of customization processes available. They are not presented for resale and are not intended as product or brand name endorsements by or for the trademark owners. Howard Miller reserves the right to approve all orders.

#### FREIGHT AND HANDLING POLICY

Terms are F.O.B. factory. A handling fee of \$6.25 (V) applies to all orders less than \$125.00 (V) per destination (samples excluded).

#### HOME DELIVERY — RECOGNITION & SERVICE AWARD PROGRAMS

Howard Miller offers complete residential delivery of floor clocks, curios, and other furniture items direct to recipients' homes within the USA and many locations in Canada.

Service includes delivery into room of choice with unpacking and setup options.

In addition, Howard Miller offers turn key floor clock setup by a local service center.

If you would like to use these high value services, please contact Howard Miller Customer Service for current prices.

#### CANCELLATION POLICY

All customized orders in production after signed paper approval are subject to a cancellation fee of \$50.00 (V), plus the value of any products imprinted.

#### SAMPLE POLICY

Blank samples are invoiced at the end column price. Speculative samples are invoiced at the standard item price, plus applicable set-up and run charges. Random samples are invoiced at end column price. Specific examples of customization cannot be guaranteed from random sample inventory.

#### RETURN POLICY

Howard Miller only accepts returns of blank product or random samples. Speculative samples and customized product cannot be returned.

Authorization from Howard Miller's Customer Service department is required on all returns. A 15 percent restocking fee based on the purchase price of the items will apply, plus all freight expenses. The 15 percent restocking fee does not apply to blank or random tabletop samples.

Authorized item(s) must be returned in original packaging. All tabletop items for return must match the product listed on the Return Goods Authorization.

#### SPECIAL SERVICES

ALL PRICES ARE (V)

- Gift wrapping—tabletop clocks ..... Call for Quote
- Blank brass plate (up to 1" x 3") ..... \$ 2.30
- Individual mailers for most tabletop clocks ..... \$ 4.40
- Insert clocks into individual mailers ..... \$ 0.80
- Message insertion into clock/box ..... \$ 0.80
- Plate attachment charge ..... \$ 0.80
- Apply customer provided SKU label to box ..... \$ 0.80
- AA size battery ..... (each) \$ 1.25
- C size battery ..... (each) \$ 1.88
- Battery insertion into box ..... (each) \$ 0.80

#### SELF PROMOTIONS

- Self promotion pricing available for tabletop clocks and accessories with a suggested retail value of \$50.00 or less.
  - 20% Off EQP Product Cost
  - 20% Off Set-up and Run Charges
- Minimum order of 12 pieces / Maximum order of 200 pieces
- Product must be customized with distributor logo or name to receive self-promotion discount.
- Shipping costs and any extra handling fees are not included in discount.
- One color, one position silkscreen only.

<http://specialmarkets.howardmiller.com>

HOWARD  MILLER

PROMOTE  
AWARD  
Celebrate!

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## CLOCKS, ACCESSORIES, PLAQUES & CABINETS

### CUSTOMIZATION INFORMATION: SILKSCREENING, LASER ETCHING & SAND ETCHING

#### SILKSCREEN IMPRINTING

ALL PRICES ARE (V)

- Set-up charge—  
one color/one position per model.....\$ 50.00
- Additional color setup charge  
(per color, silkscreen only).....\$ 35.00
- Run charge per piece, per color:
 

QTY 1-11.....	\$ 6.20
QTY 12-24.....	\$ 2.95
QTY 25-143.....	\$ 2.60
QTY 144-500.....	\$ 2.15
QTY 501-1,000.....	\$ 1.80

#### LASER ETCHING—CLOCKS & ACCESSORIES

ALL PRICES ARE (V)

- Set-up charge—one position per model.....\$ 50.00
- Run charge per piece:
 

QTY 1-11.....	\$ 6.20
QTY 12-24.....	\$ 2.95
QTY 25-143.....	\$ 2.60
QTY 144-500.....	\$ 2.15
QTY 501-1,000.....	\$ 1.80
- Note: Gold or silver color fill, per piece.....\$ 4.00

#### LASER ETCHING—CLOCKS PLAQUES

ALL PRICES ARE (V)

- Set-up charge—one position per model.....\$ 50.00
- Run charge per piece:
 

QTY 1-11.....	\$ 14.00
QTY 12-24.....	\$ 13.50
QTY 25-143.....	\$ 12.00
QTY 144-500.....	\$ 11.00
- Note: Gold or silver color fill, per piece.....\$ 7.00

#### LASER ETCHING—PLAQUES ALL PRICES ARE (V)

- Set-up charge—one color/one position per model.....\$ 50.00
- Run charge per piece:
 

QTY	PLAQUE SIZE:	8"x10"	9"x12"	10.5"x13"
1-11		\$ 17.00	\$ 23.00	\$ 31.00
12-24		\$ 16.50	\$ 22.00	\$ 30.00
25-143		\$ 15.50	\$ 21.00	\$ 29.00
144-500		\$ 15.00	\$ 20.00	\$ 28.00
- Note: Gold or silver color fill, per piece.....\$ 7.00

#### SAND ETCHING—CLOCKS:

ALL PRICES ARE (V)

- Set-up charge—one position per model.....\$ 50.00
- Run charge per piece:
 

QTY 1-11.....	\$ 15.65
QTY 12-24.....	\$ 13.30
QTY 25-143.....	\$ 11.40
QTY 144-500.....	\$ 9.80
QTY 500-1,000.....	\$ 8.45

#### ADDITIONAL INFORMATION & OPTIONS:

ALL PRICES ARE (V)

- Pre-production proofs follow catalog prices for customization.
- Black/white paper proof (1st proof).....\$ N/C
- Black/white paper proof (2nd proof).....\$ 6.25
- Black/white paper proof (3rd proof or more).....\$ 12.50
- Email paper proof.....\$ N/C
- Reorder setup charge—  
EXACT repeats within 13 months.....\$ 7.00
- Personalization run charge (per piece)
  - First line.....\$ 5.25
  - Additional lines of personalization.....\$ 1.00

Note: After distributor approval of proof, any errors or changes missed on the artwork proof are the responsibility of the distributor/customer.

#### LEAD TIME FOR SILKSCREENING, LASER ETCHING OR SAND ETCHING:

- Pre-production proofs follow catalog prices for customization.
- All production begins after paper art is approved.
- Seven (7) working days from signed paper art approval.
- \*Rush orders can be processed with the following upcharges:
  - Less than 3 days: add 40% of total customization charges.  
\$12.50 (V) minimum.
  - 3-4 days: add 30% of total customization charges.  
\$12.50 (V) minimum.
  - 5-6 days: add 20% of total customization charges.  
\$6.25 (V) minimum.
- \*Must call customer service for available lead times.



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